Jira is not working

* Clear Browser Cache: - In your web browser, clear the cache and cookies. - Attempt to access Jira again.
* Use a Different Browser: - If the issue persists, try accessing Jira using a different web browser. or in some other user system.
* Check Internet Connection: - Ensure a stable and reliable internet connection.
* Verify Jira URL: - Confirm that you are using the correct URL to access Jira.

1. Verify VPN Connection:

1.1 Ensure that your VPN connection is established successfully.

1.2 Confirm network connectivity by accessing other resources available through the VPN.

2. Check JIRA URL:

2.1 Confirm the correct JIRA URL by consulting your team or IT department.

2.2 Verify that the JIRA server is operational.

3. Browser Compatibility:

3.1 Ensure you are using a supported browser. Recommended browsers for JIRA include Chrome, Firefox, and Safari

3.2 Clear browser cache and cookies to eliminate any potential conflicts.

4. Clear Browser SSL State:

4.1 If accessing JIRA via HTTPS, clear the SSL state in your browser to ensure a fresh SSL handshake.

5. VPN Client Update:

5.1 Ensure that your VPN client is up to date. Outdated clients may have compatibility issues with certain applications.